JAY PARRY

INFRASTRUCTURE ARCHITECT

CONTACT

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EDUCATION

2016-2019
COLEG CAMBRIA, WREXHAM

- Level 3 Diploma in Information Technology
- BTEC Level 3 Diploma in IT
- NVQ Level 3 in IT
- Manual Handling

CERTIFICATIONS

- Cisco Certified Network Associate (CCNA)
- **Enhanced** DBS checked
- 3CX Intermediate Certified
- IC3 Digital Literacy
- BCS Level 3 in IT user skills.

SKILLS

- Project Management
- Troubleshooting
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

PROFILE

I have 10 years of experience in the IT field, from starting as work experience taking apart and reassembling computers to managing our datacentre operations and designing corporate networks for clients.

Through my career, I have developed my skills in Networking, PC Support, Server Maintenance, Telecoms, Cloud Computing, Microsoft 365, Google Workspace, Cyber Security & Team Leadership.

WORK EXPERIENCE

Obsidian Networks Ltd   2019- PRESENT
Infrastructure Projects Manager

- In this position I maintain our datacentre operations ensuring smooth performance and providing recommendations to our Managing Director to reduce downtimes.
- I also lead our support team to increase individuals skill levels and lowered SLA breaches to a record low.
- Designed and implemented complex network architecture for client sites as well as our own datacentre.

Wrexham County Council   2017-2019
Information Technology Apprentice

- In this position I worked under the first and second line IT Support Teams while broadening my knowledge of Windows and various software such as accounting/project planning/mapping.
- I also worked towards upgrading the fleet of computers from Windows 7 to Windows 10. During my time in this position I installed over 1000 workstations for staff across the county.

REFERENCES

Benjamin Tucker
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